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Service manual for samsung washing machine models

Untie the hose. (Contact f the heater has error temperature sensor fault) no error this - f the water level sensor operates without water occurs because because water is fro en or for any other reason and of a PB relay the temperature sensor engaged at the bottom to malfunction. Check the wire connector for the Drain Pump ASSY hasn’t come loose. connector is Temperature - f the water level sensor operates without water tE connected sensor error because the water is fro en or for any other reason incorrectly or and the temperature sensor engaged at the bottom to has a wire prevent overheating for the washing heater detects a disconnected or temperature of 1 to 15 C the washing machine contact error turns the input power off. 1 1-1. Troubleshooting _ 31 5. Printed in Korea sTanDaRD Disassembly DRawings This is a standard disassembly diagram and may differ from the actual product. Sub control This Document can not be used without Samsung s authori ation. - Water is supplied continually because the water level detection does not wor . Chec whether the water supply valve - Resistance . Chec the resistance for the disconnected replace it. There is a ris of electric shoc or explosion. Separate the Top Assy-Plate. 1 2. ConneCtor Port Part DetaiLeD manuaL (SuB PCB) This Document can not be used without Samsung s authori ation. When the removal is finished the normal cycle proceeds. - The structure of the holes on the diamond drum was redesigned to minimi e potential damage to the clothing. tE - Sensor Error connections of the dry f the dry heater temperature sensor condensing sensor has a functional error replace it. t should be 30 _ Troubleshooting Chec for wires are disconnected in 16. replace it. connections and insulation state. lternatively replace the temperature sensor if the temperature sensing is unstable because of functional degradation.) while saving on water and electricity re uired for washing. Remove the 2 screws at the top of the ASSY- PANEL CONTROL. - The no le-diaphragm is engaged in the opposite direction or the rubber pac aging is omitted. The Shop Samsung app Free standard shipping, exclusive offers and financing options. - The si e of holes has been reduced drastically maintaining the optimal wash performance (Washing Cost 1. (bnormal LE sensor and the connector are Sensor The hose part for the operation) connected. (n ection error foreign material) - Clogged with foreign material - The water pump terminal is not connected rubber band bills cotton hair pins coins have collected inside the drain pump SS . Safety instructions for service engineers . or detailed information refer to the general repair scripts. When connecting wires ma e sure to connect them using the relevant connectors and chec that they are completely properly. DR E 2. Replace if faulty. Chec for any water lea age. DD MOTOR Chec the resistance on the main PCB motor. Remove the two screws holding the Top Cover at the back of the unit. Wiring diagram . Motor Power (Phase) 3. Do not connect the grounding wire to a gas pipe plastic water pipe or telephone wire. - The hose is folded. When connecting the water level sensor to the set, make sure to connect it after draining water by operating the spin cycle. Hazards or unsafe practices that may result in severe personal injury or death. The value must be greater than 1 M when measured with a 5 DC Megger Chec whether the washing machine is level the oor with respect to the original position of the washing machine prior to service. √ Ensure that no wire touches a rotating part or a sharpened part of the electrical harness. Do not allow consumers to repair or service any part of the washing machine themselves. Maximum Capacity Time energy Saving ing Si e comforter with other beddings the Large capacity owest ibration oise Samsung s RT™ provides smooth operation at spin speeds up to 1 2 rpm. - n r error occurs. water level sensor is f the water level sensor is faulty - re uency pprox. laundry etc. 5:Better /: CBU Washer Front loading Steam WR : Neat White U: SKD 39:4.0 cu.ft B:Inverter Potomac USA (Drum Washer) VRT SU : Ultra Inox 1: Service 3:Basic version Washing Machine The standard capacity (For North Make a Decision by feature Make a Decision Classifification Project Buyer Code America:DOE logic table by color code table according to type standard capacity) Reference _ 39 GSPN (GLOBAL SERVICE PARTNER NETWORK) Area Web Site Europe, CIS, Mideast & Africa gspn1.samsungcsportal.com Asia gspn2.samsungcsportal.com North & Latin America gspn3.samsungcsportal.com China china.samsungportal.com This Service Manual is a property of Samsung Electronics Co.,Ltd. 34 5-4. The washer also has fewer moving parts meaning fewer repairs. 7. - The PB connector terminal is not connected. motor relay does (The terminal is bent and contact cannot be made.) not operate 22 _ Troubleshooting For usA error Type Causes remarks led lCd dS - switch contact error because of a deformation of the When the door is door hoo not opened after (Before the door open operation) - When the door is pulled by force operation d When the door is - This occurs in the Boil wash because the door is not loc ed after (During pushed due to a pressure difference from internal the door close operation) temperature changes operation door error LO (nloc ail) - The door loc switch terminal is connected incorrectly. Chec the hose connected to Chec the hose. NC 5. the water level sensor level sensor is used. water level - Water is supplied continually because of free ing or sensor terminal because there is foreign material in the water supply is out of place. Troubleshooting 5. Communication not sensed. © 2012 Samsung Electronics Co.,Ltd. ole Sensor Signal 3. Troubleshooting _ 29 error mode error Type Causes Corrective Actions description of Photo led lCd B T PE 1 Chec the resistance between and B. 7 2-3. ED Wr: White W White design rame Color su: stainless platium P Stainless platium Dimension 27 32.3 3 .7 27 32.3 3 .7 Features and Specifications 2-4. D 1. nose) JIG for the Tub 1 (Disassemble and Assemble) Removal and Reassembly _ 11 3-2. 3 connections are incorrect. - Part fault - This occurs due to free ing in the winter season drain error nd - The drain hose is clogged. R D 7. Bubble Troubleshooting _ 27 error mode error Type Causes Corrective Actions description of Photo led lCd Chec the wire connections and The signals between the terminal contacts between the sub and sub and main PB s are main PB s. f the water supply valve filter replace the PB . error Chec for incorrect or loose connections etc. Function Description 1 R P C C 6 Main PB Connection Port Receives power from the Main PB and provides a communications function. O signal . - This occurs when the steam function does not operate normally. Chec the water level sensor ncorrect connections of n error occurs if an incorrect water fre uency. 37 7-1. The resistance of 1 and 3 Pin Must be approximately 125 . √ This will prevent a ris of fire due to trac ing and electrical ha ard.. unbalance dc - ind the reason for the unbalance and solve it as error directed in the user manual. Remove the 2 screws holding the Drain Pump. Safety Instructions 2. Safety Instructions _ 3 cautIon after ServIcIng Chec the assembled status of the parts. r heater error (eater - This error occurs when the red temperature sensor Relay) at the center of the dry heater operates (at a temperature higher than 145 C) Corrective action Press the button at the center lightly. Sub control . Communications Port (Tx) 2. Communications Port (Rx) 3. Empty Pin 6. Removal and Reassembly _ 13 Part figure Description Seperate the Wire-Diaphragm with the ong-nose from the Front-Frame. Remove the Diaphragm. To remove the water lever sensor, push it slowly in the direction of the arrow shown in the figure on the left. $7.99 Samsung Washer Service Manual 02 Samsung Front Load Washer Service Manual Models: WM1245A WM1255AGS/XENPage 2 Subtotal $7.99 Total $7.99 DRUM TYPE Basic Model : WF431ABW (YUKON BETTER-PROJECT) Model Name : WF395BTPAWR WF393BTPAWR (POTOMAC-PROJECT) Model Code : WF395BTPAWR/A2 WF393BTPAWR/A2 WF395BTPASU/A2 WF393BTPASU/A2 SERVICE Manual WASHING MACHINE (DRUM) CONTENTS 1. Bu er signal 7. - The washing heater in the tub has an error. Features and speciFications 2-1. Do not allow consumers to connect several appliances to a single power outlet at the same time. - The door loc switch terminal is bro en. √ f faulty replace it immediately. Safety Instructions _ 1 WarnIng WHILe ServIcIng Chec if the power plug and outlet are damaged attened cut or otherwise degraded. Dry temperature sensor - tE error occurs. 11 3-2. Use this material as a reference when disassembling and reassembling the product. Disconnect the 5 water valve connectors. material such as oreign material in the D During natural draining this error underwear wires or coins. W TER E E 4. Chec for any lea age on the base ose alve and Tub connections and Chec for any foreign Chec for any lea age. - This occurs due to erroneous operating signals from the motor hall sensor. - The signals between the sub and main PB s are not sensed because of commuication error. Chec the same thing for the natural drain process. error) - The main relay of the PB is short-circuited. WarnIng after ServIcIng Chec the wiring. .32 5-1. . connections and contacts. Chec for any lea age on the base ose alve and Tub connections. valve. 1 2 4 3 3 Location Part no. Function Description 1 CN6 PB Power Supply Supply 12 of C power. Features . ■ reference information BLK BLACK BLU BLUE grn GREEN grY GRAY ntr T R org ORANGE PnK PINK reD RED SKYBLU S B E Vio O ET WHt W TE YeL YELLOW 36 _ Wiring Diagram 7. 12 4. - button other than the Power button is continually pressed (for more than 3 seconds). Project Name . Remove the 4 screws holding the FRAME-FRONT. speciFications F F ode F S F S Wash type RO T O D W S ER a: High-overall 3 .7 (.4) i ension B: Width 27 (6 .6) nc es ept it door open 51.7 (131.4) d: depth 32.3 (2. Main PCB fault f the PB control circuit is faulty T REE P SE MOTOR replace the PB . Remove the 6 screws. - - 28 _ Troubleshooting Error ncorrect wire connections Chec whether the sub PB is short- between the sub and main circuited because of moisture. B C DR P MP T PE Chec whether there is any foreign material in the bellows. √ ailing to do so may result in a high voltage electric shoc . - Water lea age occurs because the screws that hold the tub bac and front in place are fastened incorrectly. Safety instructions . 5 C 1 S B PB Connection Port Supply power to the Sub PB and provides a communications function. prevent overheating for the washing heater detects a temperature of 1 to 15 C the washing machine turns the input power off. √ ow is a good time to inspect your wor . rounding (Chec the grounding of the power outlet and additionally ground it to a metallic water terminal pipe.) √ ailing to do so may result in electric shoc due to electric lea age. supply valve diaphragm. T PE 2 C f T PE 1 is O Change a wash-thermistor at bac of Tub. Water supply value fault is clogged with foreign material and between the terminals of the Water Supply n Main PCB fault whether water is supplied continually. Sensor pressure 12 _ Removal and Reassembly Part figure Description 1. oo ar certified The machine wash wool cycle on Samsung machines has been tested and has passed the re uired Woolmar Company specification for machine washable wool products. √ f not inserted into the brac et-heater it touches the drum and causes noise and electric lea age. - The motor spin net is not engaged. +5V_IS +15V_IS +5V_IS +15V_IS +3.3V_IS IC4 0.125W J 4.7K +3.3V_IS 75V 150mA 75V 150mA 75V 150mA 75V 150mA 75V 150mA 75V 150mA 75V 150mA 75V 150mA 10K J 0.125W 10K J 0.125W 1 8 2 2 2 2 2 2 2 +3.3V_MEMS EN GND 2 1 MEMS_POWER_ONOFF 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 2 2 +3.3V_MEMS 2 7 R2 D1 D2 D3 D4 D5 D6 D7 IN GND 1 R41 R42 3 6 R1 OUT GND E 4 5 1W 1 1 1 1 1 1 1 C16100nF 50V C8 100nF 50V 1 2 1 1 1 1 BYP GND KSA928A-Y B B _PW_1 Q1 3 1 1 JOG_A CE2 C28 C 4.7K J 0.125W OG_A 10uF 0.47nF MIC5209-3.3YM 2 2 2 2 2 2 2 OG_B 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50V 50V 1 1 CN4 100nF 50V 100nF 50V SW13 SW11 SW3 SW2 SW4 SW5 SW6 100 J 0.5W 2 2 2 2 2 1 BZ1 R71 100 J 0.125W R23 1 2 2 CS1 C18 C19 1 1 1 1 1 1 1 R72 100 J 0.125W BZ_FRQ_2 1 2 BUZZER_2 3 1 2 CS2 GND 2 2 B _FR_2 BU ER_2 R73 100 J 0.125W R22 PS1920P02D 1 4 1 2 SDO BUZZER_1 1 2 2.0KHz R741 100 J 0.125W 2 B _FR_1 5 SPI 1 1K J 0.25W GND R75 100 J 0.125W 6 1 2 CE1 SPC 100uF BU ER_1 C76 1nF 50VR76100J 0.125W C77 1nF 50VR77100J 0.125W C78 1nF 50VR78100J 0.125W 7 25V 2 2 2 SMW250-07DW 2 WHT 2 LED24 LED29 LED18 LED19 LED1 50mA 12VKSM8WBTS 2 2 2 2 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS 50mA 12VKSM8WBTS RED RED RED RED RED RED GND OPTION_1 SW9 SW10 SW12 3mm 3mm 3mm 3mm 3mm 3mm SW8 SW7 +3.3V_IS SW14 1 1 1 +3.3V_IS KEY_2 GND 1 2 1 2 1 2 1 2 1 2 1 1 1 1 CN2 KEY_1 1 2 1 1 1 1 1 26 5V R3710K J 0.125W R3910K J 0.125W R3810K J 0.125W 3 0.5mA C20 1nF 50V C21 1nF 50V C22 1nF 50V 2 25 1 1 1 LED14 LED27 LED15 LED16 LED17 2 2 2 0.125W R5310K J 0.125W R5210K J 0.125W R5010K J 0.125W R4 0.125W R3 1 2 2 2 2 2 2 24 JES1612GAS 3mm 3mm 3mm 3mm 2 2 2 2 75V 150mA D19150mA 75V 150mA D15150mA 75V 150mA D16150mA 75V 150mA D17150mA 75V 150mA D18150mA 75V 150mA 75V 150mA +15V_IS 2 2 2 2 2 2 2 2 2 2 2 2 100nF 1 2 1 2 1 2 1 2 1 2 +15V_IS 4 23 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 1N4148 50V LED50 LED51 LED52 LED53 D10 D11 D12 D13 D14 J D8 D9 C9 2 2 2 5 22 1 1 1 75V 75V 75V 75V 75V R5110K GND 6 21 1 2 1 1 1 1 CN5 R54 GND 1 2 1 2 1 2 1 2 LED10 LED25 LED8 LED6 LED12 1 1 1 1 1 1 1 1 1 1 1 1 2 RED RED RED RED 7 20 RED RED RED RED 1 R55 M_SW 3mm 3mm 3mm 3mm TD62783AFW 3mm 3mm 3mm 3mm 8 19 2 1 1K R56 J 0.125W 2 DRY_AIR_T GND 1 2 1 2 1 2 1 2 1 2 GND 9 18 LED54 LED55 LED56 LED57 3 1 1K R57 J 0.125W 2 DRY_CON_T VCC GND 9 10 10 17 4 1 1K J 0.125W 2 WATER_T COM_0 I8 O8 1 2 1 2 1 2 1 2 R58 1 18 11 16 RED RED RED RED 5 1 1K J 0.1251K W J 0.125W 2 WATER_Lv COM_1 I7 O7 LED9 LED13 LED7 LED5 LED11 3mm 3mm 3mm 3mm 2 17 RED RED RED RED RED 12 15 C11100nF 50V C12100nF 50V C13100nF 50V C14100nF 50V C15 1nF 50V 4.7K J 0.125W 1M J 0.125W 6 +3.3V_IS 1 1 1 1 1 COM_2 I6 O6 1 +3.3V_IS 3 16 3mm 3mm 3mm 3mm 3mm 3mm 13 14 LED58 LED59 LED60 LED61 2 1 2 1 2 1 2 1 2 1 2 7 COM_3 I5 O5 FLAT_WIRE_2x13P C29 50mA 70V 4 15 0.1nF R49 8 BAV99 COM_4 I4 O4 1 2 1 2 1 2 1 2 50V 5 14 RED RED RED RED WIRE_8P 2 2 2 2 2 COM_5 I3 O3 3mm 3mm 3mm 3mm 2 2 6 13 1 COM_6 I2 O2 LED62 3 7 12 2 COM_7 I1 O1 GND 1 8 11 R46 B _FR_2BZ_FRQ_2 BU ER_2BUZZER_2 1 2 AD1 IC3 RED 3mm GND 1 GND ER_1 B _FR_1 TC4069UBFN LED21 LED36 LED22 330 J 0.5W RED RED 2 O4 VSS RED 8 7 3mm 3mm 3mm 3mm R32 BU 1 2 1 2 I4 O3 +15V_IS 1 2 9 6 +15V_IS 330 J 0.5W O5 I3 330 J 0.5W 2 2 +3.3V_IS 10 5 1 330 J 0.5W 2 2 330 J 0.5W +3.3V_IS I5 O2 R34 R35 11 4 WIRE_3P R31 R33 O6 I2 3 12 3 I6 O1 WATER_LEVEL_TO_MAIN LED_0 1 R48 2 1 1 13 2 1 1 LED_7 1 VDD I1 1 2 1 14 1 IC1 +3.3V_MEMS 3 300 J 1W CN3 IC5 LED_0 1 16 CN7 C LED_0 I1 O1 2 5 12 GND B Q8 LED_8 I2 O2 1 KRC246S 4 13 2 E 0.2W LED_9 I3 O3 R79 1K J 0.125W DRUM_LIGHT 3 14 3 1 2 LED_10 I4 O4 SMART_TXD 2 15 4 R80 1 2 1 LED_11 I5 O5 SMART_RXD DGD-B05101926E 7 10 1K J 0.125W +3.3V_IS B _PW I6 O6 B _PW_1 5 +3.3V_IS 6 11 WIRE_05P I7 O7 8 9 GND GND VCC DSP1 +3.3V_IS +3.3V_IS GND 0.125W J 4.7K 2003 1W CN1 2 1 GND R17 9 10 11 12 1 50V 9 10 11 12 2 0.022nF 1M J 0.125W 1 2 AD10011608 2 WC_RESET R43 C26 0.35W E 2 2 3 BKGD MMBT3906 MAIN_RELAY_WATCHDOG 1 2 Q4 EMG 10MHz R45 B X1 4 1 10K J 0.125W MEMS_POWER_ONOFF C SMW250-04 3 8 8 WHT 50V 1 1 0.022nF 1 2 C27 GND B _FR_1 +3.3V_IS 1 2 3 4 5 6 7 R61 MAIN_RELAY_WATCHDOG SMART_RXD +3.3V_IS SMART_TXD DRY_CON_T GND DRY_AIR_T 1 2 3 4 5 6 7 WATER_T 1 2 3 2.2K R60 J 0.25W B _PW WATER_LEVEL_TO_MAIN +15V_IS BKGD 1 2 +15V_IS C 2 B 1 R4 LED3 LED2 Q9 100 J 0.125W B _FR KRC246S C4 1 2 RED RED E 0.2W 1000n 3mm 3mm +5V_IS +3.3V_IS +15V_IS 50V 4.7K J 0.125W 1 2 1 2 +5V_IS +3.3V_IS 2 IC7 1 C5 100nF 50V 1 R14 WIRE_10P 1 3 1 2 GND IN OUT 10 GND +3.3V_IS C7 100nF 50V C2 100nF 50V +3.3V_IS 4.7K J 0.125W 64 63 62 61 60 59 58 57 56 55 54 53 52 51 50 49 1 1 1 9 KIA78DM033F +3.3V_ISGND CE5 2 CE4 2 +3.3V_IS 100uF 100uF LED39 LED37 LED31 LED34 LED41 LED26 PTC5/RxD2 PTC3/TxD2 PTC2/MCLK PTC1/SDA1 PTC0/SCL1 VSS PTG6/EXTAL PTG5/XTAL BKGD/MS VREFL VREFH PTD7/KBI1P7/AD1P15 PTD6/TPM1CLK/AD1P14 PTD5/AD1P13 PTD4/TPM2CLK/AD1P12 PTG4/KBI1P4 8 GND GND 10V 10V RED RED RED RED RED RED RED 7 3mm 3mm 3mm 3mm 2 2 2 2 1 2 1 2 1 2 1 2 1 2 4.7K J 0.125W 6 1 48 M_SW PTC4 PTG3/KBI1P3 OPTION_1 2 5 2 47 R81 WATER_Lv IRQ/TPMCLK PTD3/KBI1P6/AD1P11 OG_B R16 4 +3.3V_IS 3 46 1000n 1 2 +3.3V_IS WC_RESET RESET PTD2/KBI1P5/AD1P10 OG_A 3 IC6 GND 4 45 50V 4.7K J 1/8W C1 LED_8 PTF0/TPM1CH2 VSSAD LED40 LED38 LED32 LED35 LED43 LED28 1 2 1 3 1 5 44 RED RED RED RED RED RED IN OUT VDDAD 2 1 50mA 70V WC_RESET C6 LED_9 PTF1/TPM1CH3 3mm 3mm 3mm 3mm 3mm 1 GND 1000nF 6 43 1 2 1 2 1 2 1 2 1 2 1 2 1 BAV99 LED_10 PTF2/TPM1CH4 PTD1/AD1P9 CN6 KIA7025AP 50V 7 42 2 C79 PTF3/TPM1CH5 PTD0/AD1P8 GND 1000nF LED_11 2 2 8 MICOM1 41 50V PTF4/TPM2CH0 PTB7/AD1P7 COM_7 3 9 MC9S08AC48 40 2 EMG PTC6 PTB6/AD1P6 COM_6 1 10 39 GND GND DRUM_LIGHT PTF7 PTB5/AD1P5 COM_5 LED20 LED4 LED30 LED33 LED42 LED23 AD2 +3.3V_IS 11 38 RED RED RED RED RED RED +3.3V_IS PTF5/TPM2CH1 PTB4/AD1P4 COM_4 GND 3 12 37 3mm 3mm 3mm 3mm 3mm 3mm R62 GND PTF6 PTB3/AD1P3 COM_3 1 2 1 2 1 2 1 2 1 2 1 2 C 13 36 1 2 1 B Q5 PTE0/TxD1 PTB2/AD1P2 MMBT3904 COM_2 1 14 35 100nF 50V +5V_IS 2.2K J 0.25W 0.35W PTE1/RxD1 COM_1 1K J 0.125W E PTB1/TPM3CH1/AD1P1 2 +5V_IS 0.125W J 10K 15 34 2 B _FR PTE2/TPM1CH0 PTB0/TPM3CH0/AD1P0 COM_0 16 33 C10 R59 2 1 CS2 PTE3/TPM1CH1 PTE7/SPSCK1 PTG0/KBI1P0 PTG1/KBI1P1 PTG2/KBI1P2 PTA7 LED_7 PTE5/MISO1 PTE6/MOSI1 4.7K J 0.125W 2 R36 4.7K J 0.125W PTE4/SS1 R9 IC2 1 2 2 4.7K J 0.125W 1 2 LED_7 1 PTA0 PTA1 PTA2 PTA3 PTA4 PTA5 PTA6 1 16 R13 VSS VDD 1 LED_7 I1 O1 R30 1 470J 0.5W 2 2 LED_7 LED_0_1 R15 GND GND 100 J 0.125W C31 3 7 10 R28 470J 0.5W 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 1 2 10nF LED_1 I2 O2 R20 +3.3V_IS 1 6 11 1 50V C R24 1 470J 0.5W 2 2 I3 O3 1 2 B C30 +3.3V_IS LED_2 Q7 4.7nF 5 12 R26 470J 0.5W 0.125W J 10K 2 E 0.35W KRC246S I4 O4 1 2 1 50V LED_3 MMBT3906 E 0.2W GND 4 13 4.7K J 0.125W Q3 I5 O5 R25 1 470J 0.5W 2 2 1 +5V_IS 1 B 2 LED_4 3 14 2 R40 +5V_IS C GND R27 1 470J 0.5W 2 LED_5 I6 O6 3 2 15 SDO SPC CS1 R3 1 R29 470J 0.5W KEY_1 KEY_2 LED_0 LED_1 LED_2 LED_3 LED_4 LED_5 LED_6 SPI 1 2 LED_6 I7 O7 4.7K J 0.125W 8 9 GND VCC 2 +3.3V_IS 1 +3.3V_IS R19 GND GND +3.3V_IS 2003 1 +3.3V_IS 1W 100nF 50V 1 R21 GND 50mA 12V KSM8WBTS 1 1 2 2 SW1 1 3 1K J 0.125W C17 C C3 0.125W J 10K 1000n Q6 B 1 2 0.2W 50V 2 MMBT3904 2 1 RN2427 G 0.35W E Q2 R44 2 R18 I 1 2 O 1 2 GND 3 4.7K J 0.125W GND GND 38 _ Schematic Diagram 8. P MP T PE Replace if it does not operate normally. 4 _ Safety Instructions 2. When the PB Sr - The main relay terminal is connected incorrectly. ConneCtor anD reLay Port Part DetaiLeD manuaL (main PCB) This Document can not be used without Samsung s authori ation. Function Description Location Part no. √ f tape is used instead of the connectors it may cause fire due to trac ing. Sud Foaming or S dS is displayed when too much foaming is S dS detected detected and End is displayed when the removal of the foaming is finished. PCB diagram . Wool course - This occurs if the PCB terminal from the drain hose to the detergent drawer is not connected. Reconnect if necessary. DD moToR 2. √ Ma e sure that they do not brea when force is exerted. Samsung s new SpeedSpray technology saves you time by shortening wash times speedspray™ while still eeping all portions of the washing process and getting your clothes clean. By doing this now will reduce for the need of customer dissatisfaction and redo call. 3.2 target WC 2.9 2. Replace if it season is faulty. 26 5. Remove the 8 screws holding the PCB and release the hooks on both sides to remove the PCB for repair / replacement. waTeR leVel sensoR A (The Hook type) 2. - Main PB fault. - This error may occur when the water level sensor is degraded. √ ibrations can shorten the lifetime of the product. Chec the main PB door sensing circuit. Over ow Error OE ree ing in the winter Chec whether the This error occurs if water is fro en in season hose is folded cut or the winter season. DMS 5. - ose engagement error (disengaged) - Part fault (aulty internal soldering) - The water level sensor terminal is disengaged. Remove the one bolt for the DD Motor. - switch is ammed or stuc due to be pressed unevenly due to deformation of the control panel or button. d f a dS error occurs chec whether it occurs during the Boil cycle. Perfectly dissolved detergent by bubble generator penetrates very uic ly and widely. While a force is imposed on the water lever sensor as directed in step 1, pull the hook A in the direction of the arrow until it is removed from the bracket spring. - f you connect the grounding wire to a copperplate bury it 75 cm under the earth in a place with a lot of moisture. DRain PUmP Be sure to use a small bowl to collect the water collected from the drain hose. Tools for disassembly and reassembly . - The hose is clogged with foreign material. Motor Power (W Phase) 2. temperature sensor at the f the dry heater or air refresh heater RO T eater Error r center of the dry heater overheating sensor is faulty replace it. 39 1. 36 7. - This occurs when too much foaming is detected. Wiring Diagram 6-1. Tub ight Drive Signal 5. Chec whether they may cause an unbalanced situation. All Any unauthorized use of Manual can be punished under applicable rights reserved. Others (Driver, Nipper, Long General tools for the after service. with no load Main PCB fault f the error persists despite ta ing the action above replace the PB . continually pressed. DD . √ ailing to do so may result in electric shoc or fire due to lightning. to too much nstable relay operation etc. Disconnect the terminal for the DOOR-LOCK switch. 5 .65 . Sensor pressure 1. DC . 21 4-1. Measure the Resistance of os. √ Disconnect the power cord from the power outlet and measure the insulation resistance between the power plug and the grounding wire of the washing machine. 7 CN1 Each oad Connection Port The port to supply power for each electric device. waTeR sUPPly ValVe 3. error mode error Type Causes Corrective Actions description of Photo led lCd f the water level sensor has a functional error replace it. 26.4 folded. Main PCB . 5 6 9 4 7 8 2 3 1 Location Part no. t is an error for preventing non-sensing faults.) - n case of EEPROM deteced system error S - - n case of PB problem - System Error Troubleshooting _ 25 These are common troubleshooting procedures for each drum-type washer error mode. DooR Hinge 2. Remove the 15 screws holding the Holder Glass, separate the Holder Glass and replace the hinge. - The water temperature is sensed as higher than 5 C in the Wool or ingerie courses. RefeRence 8-1. PB s. NC 6. f the duct condensing temperature sensor has a functional error replace it. Corrective actions for each error code . CONTENTS 1. Water level - Too much lubricant has been applied to the insertion LE sensor part of the air hose. drain pump f the drain pump operates abnormally Main PCB fault intermittently when the temperature of Chec the drain pump resistance. Drain the remaining water through the drainage hose. Connect the pressure hose to the body of the water level sensor and lock it using the clamp. - The tub bac at the safety bolts fixing part is bro en. Part figure Description 1. With the top cover removed you will now have access to service the Water pressure sensor, EMI Noise Filter, Hot and Cold Water Valves, Hose Draw ASSY. √ ailing to do so may result in a ris of electric shoc . √ Do not lay it down on its front. Seperate the Connection Housing(3). error modes This is a washer integrated error mode. Comparing specifications with existing models . between a control panel (Main Relay button and its corresponding Sr Power button is continually f the main PB switching C on off Error) micro switch. - The pump motor impeller is damaged internally. bE - The DD motor cover is out of place. f the PB relay operates abnormally 3. This error occurs if it the water level sensor. 6 C1 Washing Motor Drive C Switches and supplies the voltages for the motor. cautIon WHILe ServIcIng When wiring a harness ma e sure to seal it completely so no li uid can enter. f you need to place the washing machine on its bac for servicing purposes place a support(s) on the oor and lay it down carefully so its side is on the oor. - This error may occur when the screws that hold the E2 sub PB in place are tightened too much. (Between pins 1 and 3 and 1 and 4 of the four (4) pins) - Resistance pprox. RE W TC DO 5. Remove the 4 screws securing the Hot and Cold water supply valves. Reactor Connection Port 2. options speciFications item ode QtY e ar s BO T-SP ER DC6 -4 146 1 Default (Wrench) SS OSE W TER ( ) DC 7-1564 B 1 Default SS OSE W TER (C) DC 7-1564 1 Default M -BOO DC6 - 3144B 1 Default C P- ER DC67- 3 7 5 Default OSE- ER DC62-1 27 1 Default ote Customer can purchase additional water supply and drain hoses from a service center. supplied for 1 - The temperature of the water supplied through the dry minute drying n 1 valve during a dry cycle is sensed as higher than 7 the drying cycle C. Wiring Diagram 7. beltless direct- drive motor generates a higher spin speed of 1 2 rpms for more effective uiet operation. When removing the power cord ma e sure to hold the power plug when pulling the plug from the outlet. main-PCb anD sUb-PCb Panel 3. Chec and repair the power wire Dry duct fan motor fault. Schematic diagram . For usA error Type Causes remarks led lCd - The part of the hose where the water level sensor is located is damaged (punctured). 15 13 1 6 1 3 1 2 1. Reactor Connection Port 2 1 5 6 3 1. - The PM terminal of the main PB is not connected. cautIon WarnIng Before ServIcIng (When servicing electrical parts or harnesses) Ma e sure to disconnect the power plug before servicing. Connector and Relay Port Part Detailed Manual (Main PCB) . Fasten the holding nut with a force of 5Kgf/ cm2. 11 3-1. 34 _ PCB Diagram 5-4. gAP error mode error Type Causes Corrective Actions description of Photo led lCd dS T PE 1 1. connections. oam allows detergent to distribute evenly and penetrate fabrics 2.5 times faster than high efficiency detergent and deeper. Then remove the water level sensor. 4 CN5 Motor Power Supply Port Supply the 3-phase drive voltage for the Washing Motor. NC 3. ed signal 11. se hair dryer to damaged. 4 BZ1 Bu er Circuit Be generated sound when the menu ey is pressed or the encoder is operated the menu is closed. 2 to 4 M - Chec the voltage when the Chec the motor connector terminal power is on. 38 8. Remove the nut holding the heater and the heater. Chec the type of laundry. * Check Points for Troubleshooting 1. When water lea s chec the assembly status of the Clamp ose and Cap Drain Ta e the relevant countermeasure if necessary. 9 3. Door switch fault The 12 is directly connected to the Drain pump fault Door Error door. Sub PCB . fault of the red - n r error occurs. 75 cm Copperplate 2 _ Safety Instructions cautIon Before ServIcIng Do not sprin le water onto the washing machine directly when cleaning it. Otherwise an error The E2 error occurs if the main relay occurs after approx. 5 . .39 8-1. 3 and 5 of the DOOR OC SW TC must be approximately 4 . - The revolution of the drum needs to be reproduced. 4 to 45 (ormal) Washing motor rotor and Chec for coil disconnections due to stator fault foreign material. ed signal PCB Diagram _ 35 6. Review all connections and wiring including mounting hardware. Hold the ASSY-PANEL CONTROL while pulling it upwards and release the hook to remove it. .36 6-1. 20 _ Removal and Reassembly 4. 4. - The PCB housing terminal is not connected. To reattach the water level sensor, insert the hook back into the square hole until you hear a “click”. Do not place or use gasoline thinners alcohol or other ammable or explosive substances near the washing machine. Quietest Vrt™ 2nd oor as well as main oor installation available i e ficienc ener Washing with Samsung s Silver Wash even in cold water saniti es the laundry Water saving thereby saving 2 of the energy normally used with hot water saniti ation. error - The cold and warm water supply hoses are wrongly The water engaged into each other. T D 6. Bu er signal 6. Carefully disconnect the two wiring connectors by hand. Replace if faulty. - The duct condensing holding screws are worn. Remove the 2 screws holding the bottom of the FRAME-FRONT. Chec whether there is season because of free ing in the winter foreign material in the water season. Safety InStructIonS for ServIce engIneerS Be sure to observe the following instructions to operate the product correctly and safely to prevent possible accidents and ha ards while servicing. interference is E3 error and hall - PB fault generated due sensor error - The motor driving error from the PB is wea . 1. 5. Push it back and lift it up. 32 _ PCB Diagram 5-2. Separate the Drain Filter by turning it counterclockwise. √ There is a ris of fire due to overheating. Chec the seconds has passed. 16 _ Removal and Reassembly Part figure Description 1. - This occurs intermittently because of an electric wire lea age - Main PCB fault (oc ail) Troubleshooting _ 23 For usA error Type Causes remarks led lCd - The washing heater is short-circuited or has a wire disconnected. .21 4-2. per or anece Wh year ear 5 Wh year control Display . When the washing machine is not being used ma e sure to disconnect the power plug from the power outlet. Main control . PRE E 1. Chec the connections for the washing heater temperature sensor connector. Troubleshooting . Schematic Diagram Refer to the service manual in the GSPN (see the rear cover) for the more information. ed signal 5. PCB Diagram 5-1. eater fault the washing heater. √ f any li uid has entered into a part replace it or completely remove any remaining moisture from it. Chec the contact between the Chec whether the service PB control panel buttons and their The Power button is holding screws are fastened too tight. Chec if there is any residue that shows that li uid entered the electric parts or harnesses. DDO 3. revolutions - oreign material (a screw) has entered the motor. Since this disassembly method uses the elasticity of the water level sensor hook, imposing too strong a force may damage it. Disassembly and Reassembly . - Chec the connector connections between the sub Communication E and main PB s carefully. 9 CN3 ole Sensor Connection Pin Detect whether the Washing Motor is wor ing normally. etc.) Remove if found. Tool to protect the idle and abrasion of the bolt Vice pliers for the box driver. DR MOTOR Resistance pproximately 6.3 between the Terminals for the Water Supply alve Chec whether the revolutions of the drain pump motor are restrained by foreign material. 24 _ Troubleshooting For usA error Type Causes remarks led lCd - s laundry causes this error chec the laundry. f the washing machine is not operating and this error code is displayed it is displayed to notify that a power failure has occurred. sse 1. round 1 . Chec whether either the Power switch or a tact switch is continually pressed. Push both hooks. The season connector or wire may have poor Drain Error nd oreign materials in the physical connection. DRST 1. corresponding tact switch. Motor Power (Phase) 1 1 4 1. SuB PCB This Document can not be used without Samsung s authori ation. - The lea age sensor is faulty. Ma e sure to discharge the PB power terminals before starting the service. Caution Make sure to insert the Heater into the correct position of the bracket inside the Tub when reassembling it. BuBBLe - B BB E Technology s Engine generates foam by dissolving detergent with air and water before the normal cycle starts. Chec the insulation resistance. 5 2-1. of the T C O SE SOR. - The Power button is pressed continually (for more than 12 seconds). Reset Signal ouput 4. - Motor overloaded due to too much laundry (on- This error sensing) occurs when an motor driving - The motor hall sensor terminal is not connected. (Turn the drum by hand.) - Resistance pproximately 3 to 12 (oltages may differ depending on the speed of the revolutions.) error mode error Type Causes Corrective Actions description of Photo led lCd f the water supply valve has a wire 1. This may result in the inside tub damaging parts. 5 6. Washing motor fault 3E is displayed because overloading ERS MOTOR Washing motor hall sensor occurs due to too much laundry. Turn the filter cap countercloc wise clean and remove any material that has collected. the water in the tub is high. error - Water lea age occurs at the drain hose. Disassembly and Reassembly 4. Press start to continue and complete the wash cycle. DR P MP . - Samsung s effective B BB E delivers perfect cleanliness even with delicate fabrics without any damages . Removal and Reassembly _ 15 Part figure Description The Hook type water level sensor oise filter Water valve isasse 1. The washing machine will operate normally. Chec Water supply whether the transparent hose is folded or torn. t is also displayed while foaming is removed. Options specifications . PCB Diagram 6. is .3 .4 . (The si e of the holes on the diamond drum has been reduced for minimi ing damage to the clothing garment.) - The embossed wall of the drum serves as a washboard dramatically increasing the washing performance compared with existing drum washing machines which uses the power of the difference in elevation only. Chec whether the product is a steam model - eater engagement fault (out of place) - The air hose is out of place and water lea age occurs during the spin cycle. assy CoVeR ToP oise filter Water valve 3. TroubleshooTing 4-1. International and/or domestic law. Steam function fault - n r error occurs. Error and all E3 the washing motor hall Chec whether the stator of the motor 4-2. √ ailing to do so may damage

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